

**FAIRVIEW BAND BOOSTERS ORGANIZATION (FBBO)  
RE-LOADABLE GROCERY CARD PROGRAMS  
FREQUENTLY ASKED QUESTIONS (FAQs)**

**King Soopers and Safeway Grocery Cards**

Both King Soopers and Safeway Gift Cards that you purchase from FBBO are re-loadable. You will be able to reload your grocery card at either the service desk or at the checkout stand, the band will receive \$2 and your student account will be credited \$3 for every \$100 you reload on your card.

**In what amount can I buy a card?**

Safeway cards are available for \$10 and King Soopers are available in \$5, \$25 and \$100 amounts.

**How do I reload my gift card?**

You may reload your card at the register or at the service desk. If you reload at the register the gift card must be reloaded in a **SEPARATE TRANSACTION PRIOR TO YOUR GROCERIES BEING SCANNED**. When a card is reloaded at the customer service desk or a register other than where your groceries are scanned, there is a five-minute delay before the funds will be available. You can use a check, cash or a credit card to reload your card.

**How much money can I put on my gift card?**

A card can be reloaded for any amount up to \$500 and can be used indefinitely.

**How long is my card good for?**

Both King Soopers and Safeway gift cards are good as long as there is a balance on the card. Cards with zero balance for 90 days will become inactive. If that happens you will need to purchase a new card.

**How can I find out the balance on my card?**

The balance will be printed on the bottom of your cash register receipt; you can also find the balance of your King Soopers card by visiting [www.gcbalance.com](http://www.gcbalance.com) or calling 866-822-6252 (the website and phone number are listed on the back of your card). Your cashier may also check your balance.

**What do I do if my gift card stops working?**

Occasionally the magnetic strip on your card can no longer be read. You will still be able to access the money left on your card but you will not be able to reload your card any more. You should use up the rest of the balance on your card and purchase a new card from FBBO.

**How do I get a card?**

Both Safeway and King Soopers cards will be sold at various band events. You may purchase your initial card using cash, check or money order. You can also get one by contacting Joe Prinster at [fbbogc@gmail.com](mailto:fbbogc@gmail.com) or 303-786-9646. You can also fill out an Order Form and your Safeway and/or King Soopers card(s) will be delivered to you.